



Capability Statement

in person spoken interpreting • quality translation

Language Solutions for the Government

**all services are available in over 50 languages.
see second page for languages offered.**

**NAIC Code
541930**

- Language interpretation services
- Sign language services
- Speech interpretation services
- Translation services

DUNS: 079845245

CAGE: 7MXS3

Certifications:

- Woman-Owned Small Business (WOSB)
- Small Disadvantaged Business (SDB)
- ^a Women Business Enterprise (WBE) -WA State
- Minority Business Enterprise (MBE) -WA State

A registered vendor
with Hanford Nuclear
Site

Location

TRI CITIES,
WASHINGTON
(Headquarters)
2811 S. 38th Avenue
West Richland, WA
99353



SERVICES OFFERED



INTERPRETING

- Consecutive
- Simultaneous
- Telephonic
- Events



AMERICAN SIGN LANGUAGE (ASL)

- Certified and non-certified
- Consecutive
- Simultaneous
- Events



TRANSLATIONS

- Document translations of any type
- Editing
- Proofreading



AUDIO EQUIPMENT

- Equipment for simultaneous interpreting events.
- Headphones and receivers included

GOVERNMENT EXPERIENCE



- Kennewick School District Special Services
- Kennewick School District Early Childhood Education and Assistance Program
- Columbia Basin College
- Washington State University
- Washington State Labor & Industries Workers Compensation
- Washington State Department of Social and Health Services (DSHS) (Spokane and Omak)
 - Developmental Disabilities Association (DDA),
 - Child and Family Services (DCFS)
- Benton PUD
- Benton Franklin Council of Governments
- Washington State River Protection Services
- Confederated Tribes of the Umatilla Indian Reservation

CONTACT:

Company President

Floridalia Garza Gutierrez

phone: (509) 521-8183

or (509) 967-8882

fax: (509) 967-0280

worldscommunicate@gmail.com

www.msflowersinterpreters.com



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Languages Available



**Albanian
Arabic
Arabic Sudanese
Amharic
American Sign
Language
Bosnian
Burmese
Cambodian
Cantonese
Chinese
Croatian
Ebon
French
French Haitian Creole
Hindi
Indonesian
Japanese**

**Karen
Kinyabwisha (Bwisha),
Kinyamulege,
Kinyarwanda, Kirundi
Korean
Kurdish
Bandini
Loa
Macedonian
Malay
Guatemalan Mam
Mandarin
Mandingo
Marshallese
Moldovian
Romanian**

**Nepali
Nubian Northern Sudan
Nuer
Oromo
Poe Karen
Sgaw Karen
Punjabi
Russian
Serbian
Somali
Spanish
Swahili
Tagalog
Thai
Ukrainian
Urdu**

**Vietnamese
Wollof**

About the Company



Floridalia was born in San Benito, TX to a family of 7. She began interpreting for her family at 6 years old.

Big dreams fueled her determination when establishing the small start up in September 2007, Ms. Flower's Interpreters & Translators.

Flower has made considerable strides in the Tri Cities and greater SE WA area to better serve the community and local government.

Also Serving...

- Somerset Counseling
- Kadlec
- Tri Cities Community Health
- Lutheran Community Services
- Lourdes Health Network
- Pacific Cataract & Laser Institute
- Aging and Long Term Care

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